



Decommissioning Dell 2.0 Financial Management System (VOTE)

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Background



Today we are recommending the Board vote to authorize a work order for the maintenance and disposition of the 2.0 Financial Management System (FMS) for a cost not to exceed \$1.2M.

- As part of the original Health Insurance Exchange/Integrated Eligibility System (HIX/IES) (CGI) project, Dell implemented infrastructure (servers, connectivity, configuration etc.) known as “FMS 2.0” that supports premium invoicing, collections and enrollment processes
- The FMS 2.0 system supported 2014 non-group Qualified Health Plan (QHP) and 2014 non-group & small group Qualified Dental Plan (QDP) enrollments
 - All 2014 QHP enrollments ended on or before December 31, 2014
 - All 2014 QDP enrollments will end no later than November 30, 2015

Background (cont'd)

- Dell implemented new infrastructure – FMS 3.0 – to support implementation of the current MA HIX, powered by hCentive instead of CGI
 - In large part, this was an effort to “de-risk” the hCentive project and avoid carrying member enrollments with significant data issues from 2014 to 2015
 - Connectivity, plan and enrollment configurations all differ between 2.0 and 3.0; working with a single configuration greatly reduced the complexity of the FMS 3.0 implementation
- This work order provides for the ongoing maintenance of and eventual retirement of the FMS 2.0 infrastructure
 - Specifically, FMS 2.0 will continue to support active QDP enrollments that persist through the remainder of the calendar year, and will be available through March 2016 for any retroactivity needed to manage those enrollments
 - Thereafter, the system will be decommissioned from use, and all member data will be archived and retained in accordance with record retention requirements

Work Order in Detail

- Duration: through March 2016
- Cost: \$1.2 million
 - Costs will be covered with funds repurposed from the previously-approved work order “Integration with Financial Management System (FMS)” (June 11, 2015 BOD, \$4.8M)
 - Both the Integration work order and the Decommissioning work order were provided for as part of the FY 2016 Administrative Budget
- Major Items in Scope of Work:
 - Release support and maintenance through December 2015
 - Infrastructure support through March 2016
 - Archiving and secure delivery of member data to the Health Connector for retention
 - Decommissioning of infrastructure

VOTE



Health Connector staff recommends authorizing the Executive Director to enter into a work order with Dell Marketing, LLP on the terms set out in this presentation.