



*The Commonwealth of Massachusetts
Commonwealth Health Insurance Connector Authority
100 City Hall Plaza
Boston, MA 02108*

CHARLES BAKER
Governor

MARYLOU SUDDERS
Board Chair

KARYN POLITO
Lieutenant Governor

LOUIS GUTIERREZ
Executive Director

Board of the Commonwealth Health Insurance Connector Authority

AGENDA

Thursday, October 14, 2021
9:00 AM to 11:00 AM

YouTube Livestream

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1. Minutes
 2. Executive Director's Report
 3. Contact Center Implementation Update
 4. 2022 Open Enrollment Readiness Preview
 5. Policy Update