

Today, Altus Dental Insurance Company, Inc. provides affordable dental care programs to nearly 150,000 Massachusetts residents. Our programs are backed by our first-class customer and online services and prompt claims processing. Altus Dental is part of a commonly-owned family of dental benefits companies, administering programs for more than 710,000 members. Last year, we processed more than 1.5 million claims with a 99.98% financial accuracy rate.

Member Satisfaction

We pride ourselves on achieving outstanding member satisfaction each year. Here is what our **members** told us last year:

9 out of 10 are satisfied with Altus Dental's overall performance.

100% of members are satisfied with the quality of dental treatment.

And, our **business customers** ranked us #1 for affordability, flexibility and employee satisfaction.

92% of members are pleased that their dentist is in the Altus Dental network.



Our Dental Network

Our dental PPO network of **more than 6,500 participating dental locations in Massachusetts, Rhode Island and southern New Hampshire** is the region's largest - and it's constantly growing. That's because every year, we add hundreds of dentists across southern New England. And because our members tell us they like our dentists, it makes sense that 99% of the dentists that join our network choose to stay with us, year after year. But that's not all - Altus Dental members also benefit from national coverage, **with access to more**

than 118,000 dental locations across the country with CONNECTION Dental. So chances are, your dentist already participates with our network.

On the Massachusetts Health Connector

Available for the first time on the Health Connector, Altus Dental now offers affordable dental plan options for individuals as well as small businesses. All of these plans have received the Health Connector's seal of approval as qualified dental plans, and include the essential pediatric dental benefits required by national health care reform.

