

# Appeal Request for Massachusetts Health Connector for Business Employers



To appeal a determination that your business/organization is ineligible to offer coverage through the Massachusetts Health Connector for Business, please complete this form. You have 90 days from the date of your eligibility determination to submit an appeal.

EMPLOYER NAME (Appellant): \_\_\_\_\_

DATE: \_\_\_\_\_

EMPLOYER PRIMARY CONTACT NAME: \_\_\_\_\_

TELEPHONE #: \_\_\_\_\_

BUSINESS EIN: \_\_\_\_\_

What's the earliest effective date you chose for your group? \_\_\_\_\_

|  | ADDRESS: | Mailing Address (If Different) |
|--|----------|--------------------------------|
|  | _____    | _____                          |
|  | _____    | _____                          |
|  | _____    | _____                          |

Is this the same address you used for your application? Y\_\_\_ N\_\_\_

**Section 1** I am requesting a hearing because (check all that apply)

- |  |
|--|
| <p>a) ___ I applied to obtain coverage for my employees through the Massachusetts Health Connector for Business and have been determined ineligible.</p> <p>b) ___ I applied to obtain coverage for my employees through the Massachusetts Health Connector for Business and did not receive a timely eligibility determination.</p> |
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**Section 2** Explain the reason for your appeal. Your explanation should include the reason why you believe the Massachusetts Health Connector for Business made a mistake. **You can attach additional pages if necessary.**

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**Section 3 – Special Needs (OPTIONAL)** - Check any special services that you would need to help you participate in the hearing:

- I need an interpreter
  - o What Language? \_\_\_\_\_
- I need another service
  - o What type of service do you need? \_\_\_\_\_

**Section 4 – Additional Information**

If you are including additional documents with this form to support your appeal, please only send copies – keep all original documents. Keep a copy of this completed appeal form for your records.

If your appeal is valid, it will be scheduled for a hearing. We will send you a notice telling you the date and time of the hearing at least 15 days in advance. Your hearing will be conducted by phone. If you do not reschedule or appear on time at the hearing without documented good cause, it will be dismissed.

**Section 5 – Representative Information**

**Attorney/Representative (if any):**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Telephone #: \_\_\_\_\_

**Person preparing request (if other than appellant):**

Print name: \_\_\_\_\_  
Office/Center: \_\_\_\_\_  
Telephone #: \_\_\_\_\_

I'm signing this appeal request under penalty of perjury, which means I've provided true answers to all the questions on this form to the best of my knowledge.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**SEND BY U.S. MAIL OR FAX TO:**

Massachusetts Health Connector Appeals Unit  
P.O. Box 960189  
Boston, MA 02196

**FAX:** 617-933-3099  
**PHONE:** 617-933-3096  
**BUSINESS HOURS:** Monday–Friday, 8am–5pm