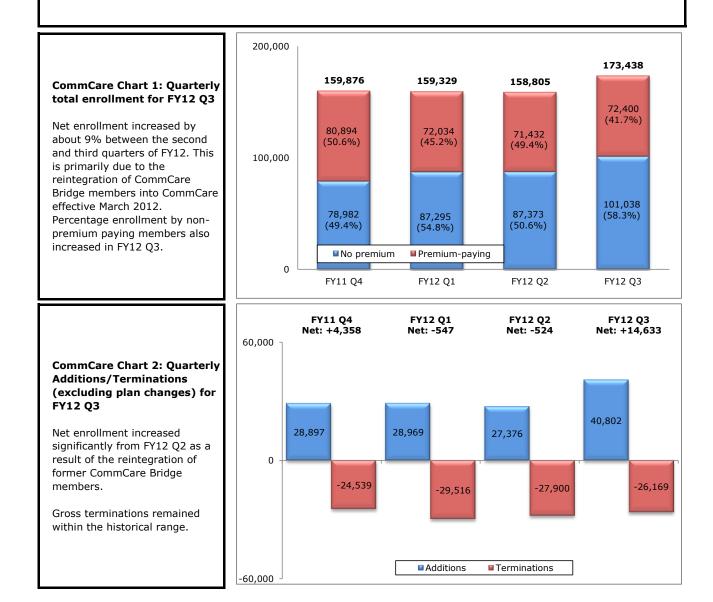
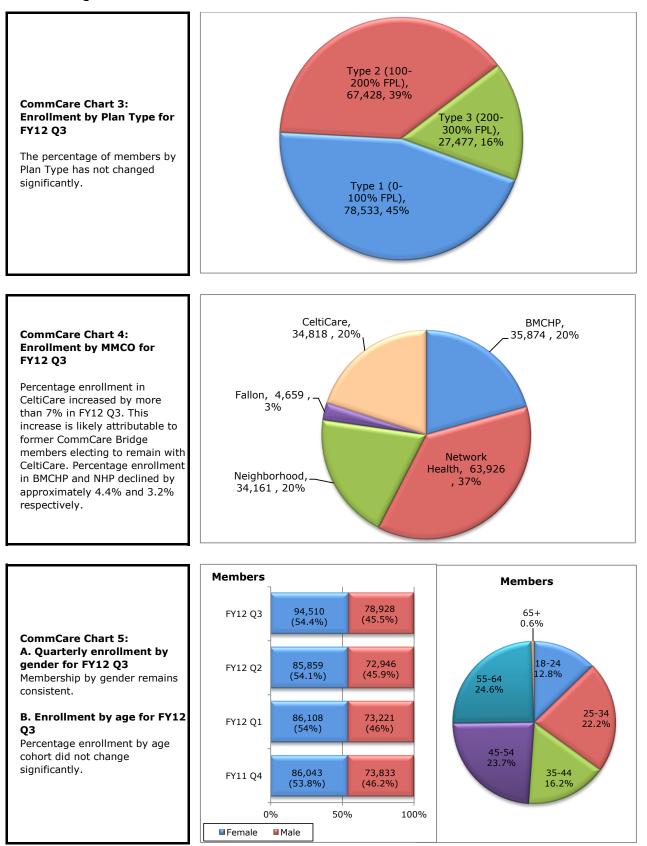
I. Commonwealth Care

Overall Commonwealth Care membership has increased in Q3FY12, compared to Q2FY12 due to the reintegration of the AWSS population. The vast majority of these new AWSS members are Plan Type 1 members who are not required to pay a premium, thus, resulting in an increase in the non-premium paying percentage of members. In addition, Network Health has continued to have the largest membership of all Commonwealth Care MCOs for the 3rd straight quarter.







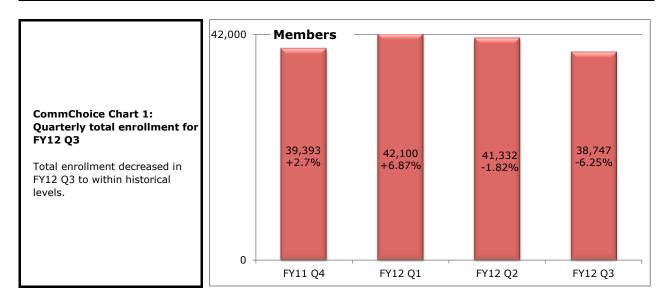


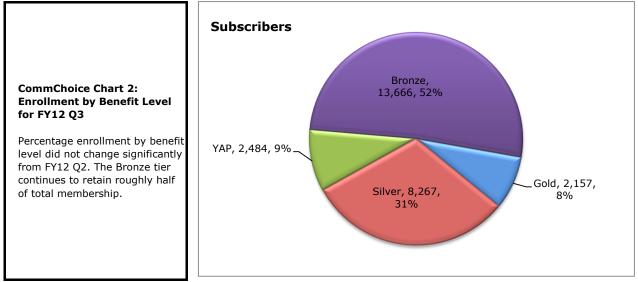
II. Commonwealth Choice

As of March 2012, there were 38,747 paid members (26,574 paid subscribers and 12,173 dependents).

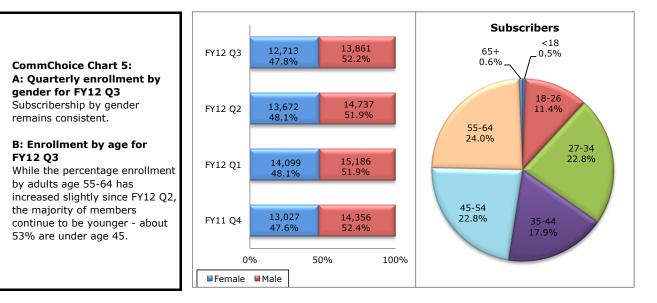
Enrollment decreased 6% from the previous quarter by 2,585 members. This can be attributed to the closed enrollment period of the non-group market that is now in effect as non-group subscribers account for 79% of total Commonwealth Choice enrollment.

As of February 2012, all eight Commonwealth Choice carriers are participating in the Business Express product for small group employers (beginning with coverage effective April 1, 2012).





Subscribers CommChoice Chart 3: Blue Cross Blue Enrollment by Health Plan for Shield MA, FY12 Q3 4,113, 16% Neighborhood Health Plan, On November 1, 2011, BMCHP 11,285,43% became the eighth carrier to CeltiCare, 82, participate in CommChoice. 0% New subscribers were able to enroll in BMCHP for coverage effective as early as January 1, Health New Harvard Pilgrim 2012. As of the end of FY12 Q3, BMCHP, 53, 0% _ England, 1,072, Health Care, 53 subscribers have enrolled in 4% 5,941, 22% BMCHP. Enrollment in the other plans has not changed Tufts Health Fallon Plan, 2,083, significantly. Community 8% Health Plan, 1,945, 7% Subscribers Family, 2,812, 10% **CommChoice Chart 4:** 2-person, **Enrollment by Rate Basis** 1,776,7% Type for FY12 Q3 Individual, Individual coverage remains the 21,020, 79% top-selling rate basis type by +Children, far. 966, 4%





2,000 Employers Employees 1,629 1,534 1,587 1,499 **CommChoice Chart 6: Quarterly** Voluntary Plan Enrollments for FY12 Q3 1,000 Employer and employee participation in the Voluntary Plan did not change significantly from 709 716 664 689 FY12 Q2. 0 FY12 Q3 FY11 Q4 FY12 Q1 FY12 Q2 300 Employers CommChoice Chart 7: Quarterly **Contributory Plan Enrollments** 200 for FY12 Q3 Effective April 1, 2012, the 119 Contributory Plan is closed to new and renewing employer groups 89 100 81 and their employees. Eligible employers have the option to renew into Business Express. 58 36 28 28 27 0 FY11 Q4 FY12 Q1 FY12 Q2 FY12 Q3 3,000 2,375 2,242 2,236 2,239 2,000 **CommChoice Chart 8: Quarterly** Business Express Enrollments for FY12 Q3 1,572 1,597 1,610 1,561 Employer participation in Business Express grew slightly since FY12 1,000 Q2. Employers 0 FY11 Q4 FY12 Q2 FY12 Q3 FY12 Q1



100% 2,242 2,236 2,375 (8%) 2,239 (8%) (8%) (8%) 3,062 2,688 (10%) 2,347 CP, 119 3,436 (13%) (11%) CP, 81 (.3%) CP, 89 CP, 58 (8%) (.4%) (.3%) (.2%) CommChoice Chart 9: Quarterly Enrollment by Product Type for FY12 Q3 Non-group enrollment continues to retain roughly 50% three-quarters of 22,399 (77%) 21,636 20,343 20,052 total membership. (76%) (76%) (73%) YAP enrollment declined slightly in FY12 Q3. Enrollment in the other products did not change significantly since FY12 Q2. 1,534 1,499 1,629 1,587 (5%) (6%) (6%) (6%) 0% FY11 Q4 FY12 Q1 FY12 Q2 FY12 Q3 VP 🛯 ■ CP Non-Group YAP 🖬 BE

4/24/2012