

# 2022 Health and Dental Plan Proposed Seal of Approval (SOA)

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Board of Directors Meeting, March 11, 2021

## Seal of Approval 2022: Overview

The proposed Plan Year 2022 Seal of Approval (SOA) prioritizes improvements to the member experience by implementing safeguards in product design, benefit coverage, and network monitoring, within an overall stable product shelf.

 Health Connector staff's recommended Plan Year (PY) 2022 priorities reflect alignment with the goals of the Health Connector's Strategic Plan and its equity framework

| Strategic Plan Area of Focus   | Proposed 2022 SOA Initiative  |
|--|---|
| Improve coverage and experience for unsubsidized and APTC-only members | <ul> <li>Improve first-dollar affordability in some standard plans allowed by stability<br/>in the federal actuarial value (AV) calculator</li> </ul>   |
| Strengthen the ConnectorCare program                                   | Enhance network monitoring and protections  |
| Improve overall member experience                                      | Expand insulin access requirement   |
| Better serve the small group market in<br>Massachusetts                | <ul> <li>Strengthen certain non-standard plan offerings to ensure on-exchange<br/>plans are of high value to members</li> </ul>   |
| Cover the remaining uninsured  | <ul> <li>The proposed initiatives seek to make Health Connector coverage an<br/>attractive, affordable, and safe option for the uninsured or people buying<br/>"gray-market" plans</li> </ul>                 |
| Equity framework underpinning areas of focus                           | <ul> <li>Promote health equity focus in carrier activities</li> <li>Health equity lens is also applied to other priorities throughout, such as formulary improvement efforts and on insulin access</li> </ul> |

■ In addition, the 2022 SOA is prepared to adapt to changes in carrier strategy or federal policy that would impact the upcoming plan year



# **Summary of Product Shelf**

### 2022 Health Plan Shelf: Overview

The Health Connector recommends a product strategy focused on improving first-dollar affordability in some standard plans, as well as strengthening certain non-standard plan offerings, within an otherwise steady product shelf.

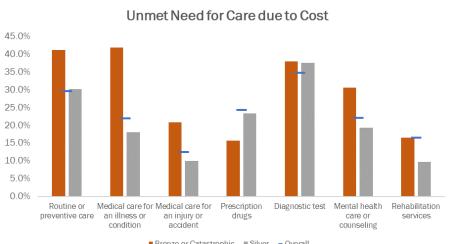
|                                 | Platinum | High Gold | Low Gold   | High Silver  | Low Silver     | Bronze  | PPO  |
|---------------------------------|----------|-----------|--|--|----------------|---|--|
| Standard<br>design<br>required? | Yes      | Yes       | No standard<br>design, but non-<br>standard offering<br>required below<br>76.50 percent AV | Yes  | Yes            | Yes, but choice<br>between two<br>designs   | No standard<br>design, but must<br>be Gold or Silver |
| Changes to<br>PY 21<br>design?* | No       | No        | Deductible and coinsurance limits  | Increased MOOP in line with federal indexed amount     Some decreased copays | Increased MOOP | Increased     MOOPs in line     with federal     indexed amount     Decreased     deductibles     Some decreased     copays | Deductible and coinsurance limits                    |
| Non-group required?             | Yes      | Yes       | Yes  | Yes (and no non-<br>standard Silver<br>plans permitted)                      | No             | Yes   | No   |
| Small<br>group<br>required?     | Yes      | Yes       | Yes  | Yes (non-standard<br>Silver plans<br>permitted)                              | Yes            | Yes   | Yes  |



### Standard Plan Design Improvements

### Health Connector staff propose to make cost-sharing changes in standard Silver and Bronze plan designs in 2022.

- As the federal government did not make changes to the PY22 AV calculator, the Health Connector does not need to make cost-sharing changes for the upcoming year
- However, an increase in CMS's proposed maximum allowed Maximum Out-of-Pocket (MOOP) over PY21, which Health Connector standard silver and bronze plans follow each year, allows for decreased cost-sharing in plan designs
- Given member affordability challenges and growing membership in bronze plans in particular, staff propose to lower copays in the standard Silver plan, and lower copays and deductibles in the standard Bronze designs (Please see Appendix 1)
- Services selected for lowered copays are responsive to findings from Health Connector member survey research and CHIA data showing areas of highest affordability concerns and unmet medical need





### **Additional Plan Shelf Parameters**

In addition to standard plan changes, Health Connector staff propose to continue requiring Low Gold and PPO plans, but within new plan design parameters.

- The Health Connector requires all carriers to offer a "Low Gold" plan between 76.00-76.50% Actuarial Value (AV), as well as a PPO plan for small groups only
- These offerings can be non-standard designs, allowing carriers flexibility in plan design for these required plan types
- While the Health Connector recognizes the importance of carrier flexibility in non-standard plan offerings, it is important that Health Connector members have a choice of competitive designs from carriers
- To ensure on-exchange plans are of high value to our members, staff propose to introduce new plan design parameters for Low Gold and PPO plans, capping deductible and coinsurance amounts
  - This is of particular importance for the Health Connector for Business shelf to ensure parity among carriers' PPO offerings

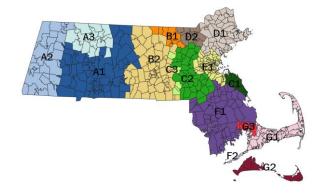


## **Proposed ConnectorCare Program**

Staff do not recommend significant changes to the ConnectorCare program for 2022 at this time, though new processes are recommended to improve preparedness for significant network changes.

- Material changes to ConnectorCare plan networks in PY21 highlighted an opportunity for strengthened requirements to support members experiencing disrupted provider relationships. In response, staff recommend the PY22 SOA include:
  - Enhanced internal network monitoring capabilities using network data extracts from provider search tool and GIS mapping ability with member and provider data
  - Required carrier description of continuity of care protocols and escalated case information in SOA submission to manage member issues after provider terminations
  - Required carrier notification to the Health Connector of material network additions (in addition to existing notification requirement for terminations) and associated provider search data updates
- Staff will keep the Board apprised of significant changes or challenges to the ConnectorCare program upon receipt of carriers' SOA submissions in May

**PY21 ConnectorCare Regions** 





# PY 2022 Initiatives to Improve Quality and Value

# Quality and Value Initiatives with Equity Focus: High-Value Medications

The 2022 SOA proposes to improve upon the Health Connector's existing insulin initiative by requiring expanded coverage of insulin delivery methods at low copays.

- With clear data indicating cost barriers to care, Health Connector staff focused on ways to remove barriers to life-saving treatment in PY21 and required carriers to offer members access to at least one of each major type of insulin at a \$30 copay (or lower) in all standard plans
- Staff propose to expand this initiative in PY22 via added protection in standard plan designs to promote insulin affordability and mitigate racial and socioeconomic disparities in diabetes management
- The Health Connector recognizes type 2 diabetes disproportionately impacts Black and Hispanic communities
  - At a national level, compared with white adults, the prevalence of diabetes is 77 percent higher among Black adults and 66% higher among Hispanic adults. In Massachusetts, 12.3 percent of Black residents and 11.7 percent of Hispanic residents have a diagnosis of diabetes compared to 8.7 percent of white residents\*
- Structural racial inequity in type 2 diabetes is associated with disparities in diabetes control, elevated rates of diabetes-related complications, and higher health care costs
  - In Massachusetts, Black residents are twice as likely to die from a diabetes-related complication, and three times as likely to experience an emergency department visit for diabetes, compared to white residents\*



# Quality and Value Initiatives with Equity Focus: High-Value Medications (cont'd)

In addition to expanded insulin coverage, the Health Connector also proposes the continued requirement of zero cost-sharing opioid use disorder medication in ConnectorCare.

- With the significant increase in cost for insulin in recent years, increases in out-of-pocket cost-sharing have disproportionately impacted low-income residents and communities of color
  - In a 2019 study, one quarter of patients reported using less insulin than prescribed due to high costs, with Black and low-income patients more likely to report rationing insulin\*
- Building on the PY21 insulin initiative, staff propose to newly require coverage of insulin pen injectors at Tier 1 cost-sharing from all carriers, in addition to insulin vials
  - This new requirement aligns with patient-centered clinical guidelines. It would facilitate improved drug safety and disease control through the elimination of mathematical calculation and manual dexterity that is required when delivering insulin in a syringe/vial form
  - This change would also promote parity in insulin access across carriers
- Staff are also coordinating with DOI in formulary non-discrimination review
- Additionally, the Health Connector will continue to require ConnectorCare carriers to provide key treatments for opioid use disorder at zero-dollar cost sharing for ConnectorCare enrollees



# Quality and Value Initiatives: Quality Improvement and Behavioral Health

Staff propose to bring a heightened equity focus to the PY22 SOA by introducing new carrier activities focused on quality initiatives, data improvements, and support of statewide behavioral health efforts.

- The 2022 SOA will promote a focus on disparity reduction in carriers' Quality Improvement Strategies
- The Health Connector will collaborate with carriers to improve the quality and completeness of race and ethnicity data, laying groundwork to assess areas of concern and future policy focus
- The 2022 SOA also plans to encourage carriers to begin the process of achieving the NCQA Multicultural Health Care distinction in PY22, an additional accreditation from NCQA focused on reducing health disparities
- Health Connector staff are working with EHS and will use the SOA to support EHS's Behavioral Health Roadmap, including qualitative data collection from carriers to inform implementation and signal of expected contracting with new behavioral health provider types in future plan years



# **Possible External Changes**

## **Carrier and Policy Changes**

# The PY22 SOA will adapt to any changes in carrier strategy or federal policy that may need careful analysis and management.

- Staff are prepared to review any impacts of proposed carrier network or licensure changes on the
   ConnectorCare program in particular and engage the Board during the review process in the summer
- Staff are also beginning preparations for a PY23 implementation of the Tufts/HPHC merger
  - While the carrier indicates Health Connector plans will not be impacted by the merger until PY23, staff will begin preparing for implementation during the PY22 SOA cycle
- With a new federal administration, staff are prepared to adjust to required or allowed federal policy changes, including:
  - Implementation of expanded APTC
  - Changes to premium adjustment percentage in forthcoming final Notice of Benefit and Payment Parameters that could impact draft standard plan designs' MOOPs and deductibles



# **Proposed SOA 2022 Timeline**

# **Proposed SOA Timeline**

| Mar<br>2021   | Apr           | May            | Jun           | Jul             | Aug            | Sept            | Oct             | Nov                  | Dec<br><b>2021</b> |
|---------------|---------------|----------------|---------------|-----------------|----------------|-----------------|-----------------|----------------------|--------------------|
| ★3/11:SO      | A Launch – Bo | ard Meeting    |               |                 |                |                 |                 |                      |                    |
| <b>★</b> 3/19 | Expected Rel  | ease Medical a | nd Dental RFF | Rs              |                |                 |                 |                      |                    |
|               |               | <b>★</b> 5/14  | : RFR Respon  | ses Due         |                |                 |                 |                      |                    |
|               |               |                |               | Revi            | ew and Analys  | is of Response  | 9S              |                      |                    |
|               |               |                |               | • ~7/2: Rates   | Filed with DO  | I (TBD)*        |                 |                      |                    |
|               |               |                |               | <b>★</b> 7/8: 0 | Conditional SO | A – Board Mee   | eting           |                      |                    |
|               |               |                |               |                 |                | Review a        | and Analysis of | Rates                |                    |
|               |               |                |               |                 |                | <b>Analysis</b> | and Selection   | of ConnectorC        | are Plans          |
|               |               |                |               |                 |                | ★ QIS Respo     | nses Due (Ter   | ntative)             |                    |
|               |               |                |               |                 |                | ★9/9: F         | inal SOA Award  | ded – Board M        | eeting             |
|               |               |                |               |                 |                |                 | 7               | 11/1: Open<br>Begins | Enrollment         |

<sup>\*</sup>Rate filing deadlines will be communicated to carriers by the Division of Insurance.

All dates subject to change. Changes to dates published on CommBUYS will be amended and re-posted to CommBUYS.





# Appendix 1: Draft PY22 Plan Designs

## **Draft 2022 QHP Standardized Designs**

|   | _  |               |               |                            |   |                            |                            |
|---|--|---------------|---------------|----------------------------|---|----------------------------|----------------------------|
| Plan Feature/S Note: "Deductible then" means the m plan's deductible; then, the member pays in-network service. | ember must first meet the only the copay as listed for | Platinum      | High Gold     | High Silver                | Low Silver (HSA compatible, Small Group Only) | Bronze #1                  | Bronze #2 (HSA compatible) |
| Applied Dadwatible Combined   |  | \$0           | \$0           | \$2,000                    | \$2,000                                       | \$2,500                    | \$3,200                    |
| Annual Deductible - Combined  |  | \$0           | \$0           | \$4,000                    | \$4,000                                       | \$5,000                    | \$6,400                    |
| Assessed Designatible - Adedical  |  | N/A           | N/A           | N/A                        | N/A   | N/A                        | N/A                        |
| Annual Deductible - Medical   |  | N/A           | N/A           | N/A                        | N/A   | N/A                        | N/A                        |
|   |  | N/A           | N/A           | N/A                        | N/A   | N/A                        | N/A                        |
| Annual Deductible – Prescription Drug   | S  | N/A           | N/A           | N/A                        | N/A   | N/A                        | N/A                        |
| Assessed Out of Parket Maries   |  | \$3,000       | \$5,000       | \$9,100                    | \$7,050                                       | \$9,100                    | \$7,050                    |
| Annual Out-of-Pocket Maximum  |  | \$6,000       | \$10,000      | \$18,200                   | \$14,100                                      | \$18,200                   | \$14,100                   |
| Primary Care Provider (PCP) Office Visi<br>Mental/Behavioral Health Outpatient S                                |  | \$20          | \$25          | \$20                       | Deductible then \$30                          | Deductible then \$35       | Deductible then \$100      |
| Specialist Office Visits  |  | \$40          | \$50          | \$45                       | Deductible then \$60                          | Deductible then \$75       | Deductible then \$150      |
| Urgent Care   |  | \$40          | \$50          | \$45                       | Deductible then \$60                          | Deductible then \$75       | Deductible then \$150      |
| Emergency Room  | Emergency Room   |               | \$300         | Deductible then \$300      | Deductible then \$300                         | Deductible then \$750      | Deductible then \$1,750    |
| Emergency Transportation  | Emergency Transportation                               |               | \$0           | Deductible then \$0        | Deductible then \$0                           | Deductible then \$0        | Deductible then \$0        |
| Inpatient Hospitalization   | Inpatient Hospitalization                              |               | \$750         | Deductible then \$750      | Deductible then \$750                         | Deductible then \$1,000    | Deductible then \$2,000    |
| Skilled Nursing Facility  |  | \$500         | \$750         | Deductible then \$750      | Deductible then \$750                         | Deductible then \$1,000    | Deductible then \$2,000    |
| Durable Medical Equipment   |  | 20 percent    | 20 percent    | Deductible then 20 percent | Deductible then 20 percent                    | Deductible then 20 percent | Deductible then 20 percent |
| Rehabilitative Occupational and Rehab   | pilitative Physical Therapy                            | \$40          | \$50          | \$45                       | Deductible then \$60                          | Deductible then \$75       | Deductible then \$150      |
| Laboratory Outpatient and Professiona   | l Services   | \$0           | \$50          | Deductible then \$45       | Deductible then \$60                          | Deductible then \$75       | Deductible then \$55       |
| X-rays and Diagnostic Imaging   |  | \$0           | \$75          | Deductible then \$75       | Deductible then \$75                          | Deductible then \$100      | Deductible then \$140      |
| High-Cost Imaging   |  | \$150         | \$400         | Deductible then \$350      | Deductible then \$500                         | Deductible then \$800      | Deductible then \$1,000    |
| Outpatient Surgery: Ambulatory Surger   | y Center   | \$250         | \$500         | Deductible then \$500      | Deductible then \$500                         | Deductible then \$500      | Deductible then \$500      |
| Outpatient Surgery: Physician/Surgical  | Services   | \$0           | \$0           | Deductible then \$0        | Deductible then \$0                           | Deductible then \$0        | Deductible then \$0        |
|   | Retail Tier 1  | \$10          | \$25          | \$25                       | Deductible then \$30                          | \$30                       | Deductible then \$30       |
|   | Retail Tier 2  | \$25          | \$50          | \$50                       | Deductible then \$60                          | Deductible then \$100      | Deductible then \$150      |
| December 1 December 1   | Retail Tier 3  | \$50          | \$75          | Deductible then \$75       | Deductible then \$105                         | Deductible then \$150      | Deductible then \$225      |
| Prescription Drug   | Mail Tier 1  | \$20          | \$50          | \$50                       | Deductible then \$60                          | \$60                       | Deductible then \$60       |
|   | Mail Tier 2  | \$50          | \$100         | \$100                      | Deductible then \$120                         | Deductible then \$200      | Deductible then \$300      |
|   | Mail Tier 3  | \$150         | \$225         | Deductible then \$225      | Deductible then \$315                         | Deductible then \$450      | Deductible then \$675      |
| Federal Actuarial Value Calculator  |  | 89.25 percent | 81.40 percent | 71.97 percent              | 68.85 percent                                 | 64.97 percent              | 64.96 percent              |
|   |  |               |               |                            |   |                            |                            |



### 2021-2022: Platinum

| Plan Feature/ Servi<br>Note: "Deductible then" means the member must first meet the p<br>only the copay as listed for in-networ | lan's deductible; then, the member pays | 2021 Platinum | 2022 Platinum |
|---|---|---------------|---------------|
| Annual Deductible – Combined  |   | \$0           | \$0           |
| Annual Deductible - Combined  |   | \$0           | \$0           |
| Annual Deductible - Medical   |   | N/A           | N/A           |
| Armuai Deductible – Medicai   |   | N/A           | N/A           |
| Annual Deductible – Prescription Drugs  |   | N/A           | N/A           |
| Annual Deductible - Prescription Drugs  |   | N/A           | N/A           |
| Annual Out-of-Pocket Maximum  |   | \$3,000       | \$3,000       |
| Annual Out-or-Pocket Maximum  |   | \$6,000       | \$6,000       |
| Primary Care Provider (PCP) Office Visits and<br>Mental/Behavioral Health Outpatient Services                                   |   | \$20          | \$20          |
| Specialist Office Visits  |   | \$40          | \$40          |
| Urgent Care   | Urgent Care                             |               | \$40          |
| Emergency Room  |   | \$150         | \$150         |
| Emergency Transportation  |   | \$0           | \$0           |
| Inpatient Hospitalization   |   | \$500         | \$500         |
| Skilled Nursing Facility  |   | \$500         | \$500         |
| Durable Medical Equipment   |   | 20 percent    | 20 percent    |
| Rehabilitative Occupational and Rehabilitative Physical   | Therapy                                 | \$40          | \$40          |
| Laboratory Outpatient and Professional Services   |   | \$0           | \$0           |
| X-rays and Diagnostic Imaging   |   | \$0           | \$0           |
| High-Cost Imaging   |   | \$150         | \$150         |
| Outpatient Surgery: Ambulatory Surgery Center   |   | \$250         | \$250         |
| Outpatient Surgery: Physician/Surgical Services   |   | \$0           | \$0           |
|   | Retail Tier 1                           | \$10          | \$10          |
|   | Retail Tier 2                           | \$25          | \$25          |
| Description Days  | Retail Tier 3                           | \$50          | \$50          |
| Prescription Drug   | Mail Tier 1                             | \$20          | \$20          |
|   | Mail Tier 2                             | \$50          | \$50          |
|   | Mail Tier 3                             | \$150         | \$150         |
| Federal Actuarial Value Calculator  |   | 89.25 percent | 89.25 percent |



# 2021-2022: High Gold

| Plan Feature/ S<br>Note: "Deductible then" means the member must first meet<br>only the copay as listed for in-n | the plan's deductible; then, the member pays | 2021 High Gold | 2022 High Gold |
|--|--|----------------|----------------|
| Annual Deductible - Combined   |  | \$0            | \$0            |
|  |  | \$0            | \$0            |
| Annual Deductible – Medical  |  | N/A            | N/A            |
|  |  | N/A            | N/A            |
| Annual Deductible – Prescription Drugs   |  | N/A            | N/A            |
|  |  | N/A            | N/A            |
| Annual Out-of-Pocket Maximum   |  | \$5,000        | \$5,000        |
| amadi dae or i donce maximum   |  | \$10,000       | \$10,000       |
| Primary Care Provider (PCP) Office Visits and<br>Mental/Behavioral Health Outpatient Services                    |  | \$25           | \$25           |
| Specialist Office Visits   |  | \$50           | \$50           |
| Urgent Care  |  | \$50           | \$50           |
| Emergency Room   |  | \$300          | \$300          |
| Emergency Transportation   |  | \$0            | \$0            |
| npatient Hospitalization   |  | \$750          | \$750          |
| Skilled Nursing Facility   |  | \$750          | \$750          |
| Durable Medical Equipment  |  | 20 percent     | 20 percent     |
| Rehabilitative Occupational and Rehabilitative Phys  | ical Therapy                                 | \$50           | \$50           |
| Laboratory Outpatient and Professional Services  |  | \$50           | \$50           |
| X-rays and Diagnostic Imaging  |  | \$75           | \$75           |
| High-Cost Imaging  |  | \$400          | \$400          |
| Outpatient Surgery: Ambulatory Surgery Center  |  | \$500          | \$500          |
| Outpatient Surgery: Physician/Surgical Services  |  | \$0            | \$0            |
|  | Retail Tier 1                                | \$25           | \$25           |
|  | Retail Tier 2                                | \$50           | \$50           |
| Drog existing Drug   | Retail Tier 3                                | \$75           | \$75           |
| Prescription Drug  | Mail Tier 1                                  | \$50           | \$50           |
|  | Mail Tier 2                                  | \$100          | \$100          |
|  | Mail Tier 3                                  | \$225          | \$225          |
| Federal Actuarial Value Calculator   |  | 81.40 percent  | 81.40 percent  |



# **2021-2022: High Silver**

| Plan Feature/ Service  Note: "Deductible then" means the member must first meet the plan's deductible; then, the member pays only the copay as listed for in-network services.  |               | 2021 High Silver           | 2022 High Silver           |
|---|---------------|----------------------------|----------------------------|
| Annual Deductible - Combined  |               | \$2,000                    | \$2,000                    |
|   |               | \$4,000                    | \$4,000                    |
| Annual Deductible - Medical   |               | N/A                        | N/A                        |
|   |               | N/A                        | N/A                        |
| Annual Deductible – Prescription Drugs  |               | N/A                        | N/A                        |
| 7. milan 2. dadada 7. 1. dada 1. pada |               | N/A                        | N/A                        |
| Annual Out-of-Pocket Maximum  |               | \$8,550                    | \$9,100                    |
|   |               | \$17,100                   | \$18,200                   |
| Primary Care Provider (PCP) Office Visits and<br>Mental/Behavioral Health Outpatient Services   |               | \$25                       | \$20                       |
| Specialist Office Visits  |               | \$50                       | \$45                       |
| Urgent Care   | \$50          | \$45                       |                            |
| Emergency Room  |               | Deductible then \$300      | Deductible then \$300      |
| Emergency Transportation  |               | Deductible then \$0        | Deductible then \$0        |
| Inpatient Hospitalization   |               | Deductible then \$1,000    | Deductible then \$750      |
| Skilled Nursing Facility  |               | Deductible then \$1,000    | Deductible then \$750      |
| Durable Medical Equipment   |               | Deductible then 20 percent | Deductible then 20 percent |
| Rehabilitative Occupational and Rehabilitative Physical Therap  | ру            | \$50                       | \$45                       |
| Laboratory Outpatient and Professional Services   |               | Deductible then \$50       | Deductible then \$45       |
| X-rays and Diagnostic Imaging   |               | Deductible then \$75       | Deductible then \$75       |
| High-Cost Imaging   |               | Deductible then \$400      | Deductible then \$350      |
| Outpatient Surgery: Ambulatory Surgery Center   |               | Deductible then \$500      | Deductible then \$500      |
| Outpatient Surgery: Physician/Surgical Services   |               | Deductible then \$0        | Deductible then \$0        |
|   | Retail Tier 1 | \$25                       | \$25                       |
|   | Retail Tier 2 | \$50                       | \$50                       |
| Prescription Drug   | Retail Tier 3 | Deductible then \$75       | Deductible then \$75       |
| Пезоприон Блид  | Mail Tier 1   | \$50                       | \$50                       |
|   | Mail Tier 2   | \$100                      | \$100                      |
|   | Mail Tier 3   | Deductible then \$225      | Deductible then \$225      |
| Federal Actuarial Value Calculator  |               | 71.97 percent              | 71.97 percent              |



# 2021-2022: Low Silver (HSA)

| Plan Feature/ Service  Note: "Deductible then" means the member must first meet the plant pays only the copay as listed for in-network se |               | 2021 Low Silver  (HSA compatible, Small Group Only) | 2022 Low Silver (HSA compatible, Small Group Only) |
|---|---------------|---|--|
| Arrayal Dadyatible - Osarbinad  |               | \$2,000   | \$2,000  |
| Annual Deductible – Combined  |               | \$4,000   | \$4,000  |
|   |               | N/A   | N/A  |
| Annual Deductible – Medical   |               | N/A   | N/A  |
| Appual Doductible - Proceedings Deuga   |               | N/A   | N/A  |
| Annual Deductible – Prescription Drugs  |               | N/A   | N/A  |
| Annual Out-of-Pocket Maximum  |               | \$6,850   | \$7,050  |
| Annual Out-or-Pocket Maximum  |               | \$13,700  | \$14,100   |
| Primary Care Provider (PCP) Office Visits and<br>Mental/Behavioral Health Outpatient Services   |               | Deductible then \$30                                | Deductible then \$30                               |
| Specialist Office Visits  |               | Deductible then \$60                                | Deductible then \$60                               |
| Jrgent Care   |               | Deductible then \$60                                | Deductible then \$60                               |
| Emergency Room  |               | Deductible then \$300                               | Deductible then \$300                              |
| Emergency Transportation  |               | Deductible then \$0                                 | Deductible then \$0                                |
| npatient Hospitalization  |               | Deductible then \$750                               | Deductible then \$750                              |
| Skilled Nursing Facility  |               | Deductible then \$750                               | Deductible then \$750                              |
| Durable Medical Equipment   |               | Deductible then 20 percent                          | Deductible then 20 percent                         |
| Rehabilitative Occupational and Rehabilitative Physical Therapy   |               | Deductible then \$60                                | Deductible then \$60                               |
| aboratory Outpatient and Professional Services  |               | Deductible then \$60                                | Deductible then \$60                               |
| C-rays and Diagnostic Imaging   |               | Deductible then \$75                                | Deductible then \$75                               |
| ligh-Cost Imaging   |               | Deductible then \$500                               | Deductible then \$500                              |
| Outpatient Surgery: Ambulatory Surgery Center   |               | Deductible then \$500                               | Deductible then \$500                              |
| Outpatient Surgery: Physician/Surgical Services   |               | Deductible then \$0                                 | Deductible then \$0                                |
|   | Retail Tier 1 | Deductible then \$30                                | Deductible then \$30                               |
|   | Retail Tier 2 | Deductible then \$60                                | Deductible then \$60                               |
| broadinties Durg  | Retail Tier 3 | Deductible then \$105                               | Deductible then \$105                              |
| rescription Drug  | Mail Tier 1   | Deductible then \$60                                | Deductible then \$60                               |
|   | Mail Tier 2   | Deductible then \$120                               | Deductible then \$120                              |
|   | Mail Tier 3   | Deductible then \$315                               | Deductible then \$315                              |
| Federal Actuarial Value Calculator  |               | 69.10 percent                                       | 68.85 percent                                      |



# 2021-2022: High Bronze #1

| Plan Feature/ Sen lote: "Deductible then" means the member must first meet the only the copay as listed for in-netwo | plan's deductible; then, the member pays | 2021 Bronze #1             | 2022 Bronze #1             |
|--|--|----------------------------|----------------------------|
| Annual Deductible - Combined   |  | \$2,700                    | \$2,500                    |
|  |  | \$5,400                    | \$5,000                    |
| Annual Deductible Medical  |  | N/A                        | N/A                        |
| Annual Deductible – Medical  |  | N/A                        | N/A                        |
| Annual Daductible - Proporintian Drugo   |  | N/A                        | N/A                        |
| nnual Deductible – Prescription Drugs  |  | N/A                        | N/A                        |
| Annual Out-of-Pocket Maximum   |  | \$8,550                    | \$9,100                    |
| Milital Out-01-Focket Maximum  |  | \$17,100                   | \$18,200                   |
| Primary Care Provider (PCP) Office Visits and<br>Mental/Behavioral Health Outpatient Services                        |  | Deductible then \$40       | Deductible then \$35       |
| Specialist Office Visits   |  | Deductible then \$90       | Deductible then \$75       |
| Jrgent Care  |  | Deductible then \$90       | Deductible then \$75       |
| Emergency Room   |  | Deductible then \$750      | Deductible then \$750      |
| Emergency Transportation   |  | Deductible then \$0        | Deductible then \$0        |
| npatient Hospitalization   |  | Deductible then \$1,200    | Deductible then \$1,000    |
| Skilled Nursing Facility   |  | Deductible then \$1,200    | Deductible then \$1,000    |
| Durable Medical Equipment  |  | Deductible then 20 percent | Deductible then 20 percent |
| Rehabilitative Occupational and Rehabilitative Physical Therap   | ру                                       | Deductible then \$90       | Deductible then \$75       |
| aboratory Outpatient and Professional Services   |  | Deductible then \$75       | Deductible then \$75       |
| (-rays and Diagnostic Imaging  |  | Deductible then \$100      | Deductible then \$100      |
| ligh-Cost Imaging  |  | Deductible then \$1,000    | Deductible then \$800      |
| Outpatient Surgery: Ambulatory Surgery Center  |  | Deductible then \$500      | Deductible then \$500      |
| Outpatient Surgery: Physician/Surgical Services  |  | Deductible then \$0        | Deductible then \$0        |
|  | Retail Tier 1                            | \$30                       | \$30                       |
|  | Retail Tier 2                            | Deductible then \$100      | Deductible then \$100      |
| Proportion Drug  | Retail Tier 3                            | Deductible then \$150      | Deductible then \$150      |
| Prescription Drug  | Mail Tier 1                              | \$60                       | \$60                       |
|  | Mail Tier 2                              | Deductible then \$200      | Deductible then \$200      |
|  | Mail Tier 3                              | Deductible then \$450      | Deductible then \$450      |
| ederal Actuarial Value Calculator  |  | 64.98 percent              | 64.97 percent              |



# 2021-2022: High Bronze #2 (HSA)

| Plan Featu<br>Note: "Deductible then" means the member must fi<br>only the copay as listed    | st meet the plan's deductible; then, the member pays | 2021 Bronze #2<br>(HSA compatible) | 2022 Bronze #2<br>(HSA compatible) |
|---|--|------------------------------------|------------------------------------|
| Annual Deductible – Combined  |  | \$3,600                            | \$3,200                            |
| 7 mildi Boddodbio Combined  |  | \$7,200                            | \$6,400                            |
| Annual Deductible - Medical   |  | N/A                                | N/A                                |
|   |  | N/A                                | N/A                                |
| Annual Deductible - Prescription Drugs  |  | N/A                                | N/A                                |
|   |  | N/A                                | N/A                                |
| Annual Out-of-Pocket Maximum  |  | \$7,000                            | \$7,050                            |
|   |  | \$14,000                           | \$14,100                           |
| Primary Care Provider (PCP) Office Visits and<br>Mental/Behavioral Health Outpatient Services |  | Deductible then \$100              | Deductible then \$100              |
| Specialist Office Visits  |  | Deductible then \$150              | Deductible then \$150              |
| Urgent Care   |  | Deductible then \$150              | Deductible then \$150              |
| Emergency Room  |  | Deductible then \$1,750            | Deductible then \$1,750            |
| Emergency Transportation  |  | Deductible then \$0                | Deductible then \$0                |
| Inpatient Hospitalization   |  | Deductible then \$2,000            | Deductible then \$2,000            |
| Skilled Nursing Facility  |  | Deductible then \$2,000            | Deductible then \$2,000            |
| Durable Medical Equipment   |  | Deductible then 20 percent         | Deductible then 20 percent         |
| Rehabilitative Occupational and Rehabilitative Phy  | sical Therapy  | Deductible then \$150              | Deductible then \$150              |
| Laboratory Outpatient and Professional Services   |  | Deductible then \$55               | Deductible then \$55               |
| X-rays and Diagnostic Imaging   |  | Deductible then \$140              | Deductible then \$140              |
| High-Cost Imaging   |  | Deductible then \$1,000            | Deductible then \$1,000            |
| Outpatient Surgery: Ambulatory Surgery Center   |  | Deductible then \$500              | Deductible then \$500              |
| Outpatient Surgery: Physician/Surgical Services   |  | Deductible then \$0                | Deductible then \$0                |
|   | Retail Tier 1  | Deductible then \$30               | Deductible then \$30               |
|   | Retail Tier 2  | Deductible then \$150              | Deductible then \$150              |
| Proportintian Drug  | Retail Tier 3  | Deductible then \$225              | Deductible then \$225              |
| Prescription Drug   | Mail Tier 1  | Deductible then \$60               | Deductible then \$60               |
|   | Mail Tier 2  | Deductible then \$300              | Deductible then \$300              |
|   | Mail Tier 3  | Deductible then \$675              | Deductible then \$675              |
| Federal Actuarial Value Calculator  |  | 64.98 percent                      | 64.96 percent                      |



## 2021-2022: Standard Qualified Dental Plans

| Plan Feature/ Service   | Family High                            | Family Low                                      | Pediatric-only                 |
|---|--|---|--------------------------------|
| Plan Year Deductible  | \$50/\$150                             | \$50/\$150                                      | \$50                           |
| Deductible Applies to   | Major and Minor<br>Restorative         | Major and Minor<br>Restorative                  | Major and Minor<br>Restorative |
| Plan Year Max (>=19 only)   | \$1,250                                | \$750   | N/A                            |
| Plan Year MOOP <19 Only   | \$350 (1 child)<br>\$700 (2+ children) | \$350 (1 child)<br>\$700 (2+ children)          | \$350 (1 child)                |
| Preventive & Diagnostic Co-Insurance (In/out-of-Network)          | 0 percent/20 percent                   | 0 percent/20 percent                            | 0 percent/20 percent           |
| Minor Restorative Co-Insurance (In/out-of-Network)                | 25 percent/45 percent                  | 25 percent/45 percent                           | 25 percent/45 percent          |
| Major Restorative Co-Insurance (In/out-of-Network)                | 50 percent/70 percent                  | 50 percent/70 percent No Major Restorative >=19 | 50 percent/70 percent          |
| Medically Necessary Orthodontia, <19 only (In/out-of-<br>Network) | 50 percent/70 percent                  | 50 percent/70 percent                           | 50 percent/70 percent          |
| Non-Medically Necessary Orthodontia, <19 only (In/out-of-Network) | N/A                                    | N/A   | N/A                            |

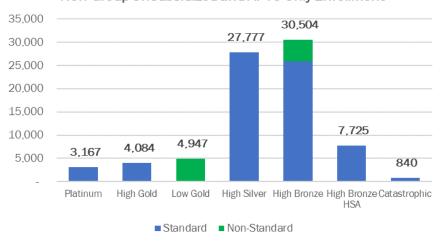
Note: Standard QDP designs are unchanged from 2021.

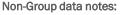


# Appendix 2: Member Enrollment Snapshot

## **Health Plan Enrollment Snapshot: PY 2021**

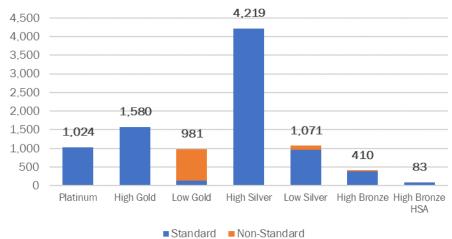
### Non-Group Unsubsidized and APTC-Only Enrollment





- Membership reflects enrollment as of 2/28/21
- "Low Gold" plans are within the Health Connector's defined low Gold AV range of 76.0-76.5 percent
- "High Bronze" plans are those in the federally-allowed expanded Bronze AV range above 62 percent

### Health Connector for Business Enrollment



### Small Group data notes:

- Membership reflects enrollment as of 3/1/21
- As small groups have rolling plan year enrollment, membership includes enrollees in both 2020 and 2021 plans
- "Low Gold" plans are within the Health Connector's defined low Gold AV range of 76.0-76.5 percent
- "High Silver" plans reflect the Health Connector's standard Silver plan design
- "Low Silver" plans either reflect the Health Connector's 2020 and 2021 standard low Silver design, or have AVs at the low end of the allowed Silver AV range (~68 percent)
- "High Bronze" plans are those in the federally-allowed expanded Bronze AV range above 62 percent

