



*The Commonwealth of Massachusetts
Commonwealth Health Insurance Connector Authority
100 City Hall Plaza
Boston, MA 02108*

MAURA T. HEALEY
Governor

KATHLEEN E. WALSH
Board Chair

KIMBERLEY DRISCOLL
Lieutenant Governor

AUDREY MORSE GASTEIER
Executive Director

Board of the Commonwealth Health Insurance Connector Authority

AGENDA

Thursday, September 12, 2024
9:00 AM to 11:00 AM

YouTube Livestream

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1. Approval of Prior Meeting's Minutes
 2. Executive Director's Report
 3. Final Award of 2025 Seal of Approval (VOTE)
 4. Health Connector Business Process Documentation Project (VOTE)
 5. Contact Center Procurement (VOTE)
 6. Contact Center Technology Procurement (VOTE)