



*The Commonwealth of Massachusetts
Commonwealth Health Insurance Connector Authority
100 City Hall Plaza
Boston, MA 02108*

MAURA T. HEALEY
Governor

KATHLEEN E. WALSH
Board Chair

KIMBERLEY DRISCOLL
Lieutenant Governor

AUDREY MORSE GASTEIER
Executive Director

Board of the Commonwealth Health Insurance Connector Authority

AGENDA

Thursday, December 12, 2024
9:05 AM to 11:00 AM

501 Boylston St., Suite 5100
Boston, MA 02116

YouTube Livestream

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1. Approval of Prior Meeting's Minutes
 2. Executive Director's Report
 3. Smartronix Amazon Web Services (AWS) for Contact Center (VOTE)
 4. 2024-2028 Health Connector Strategic Plan Update and Conversation