

Memorandum



To: Health Connector Board of Directors
CC: Audrey Morse Gasteier, Executive Director
From: Andrew Egan, General Counsel
Date: February 6, 2026
Re: Notification of Upcoming Contracts

Overview

This memorandum provides the Board of Directors with notice of contracts the Health Connector plans to execute, for which the Board by-laws do not require a formal vote.

Summary of Contracts

Market Decisions Research, LLC

The Health Connector seeks to execute a work order with Market Decisions Research, LLC to conduct its 2026 Non-Group Member Satisfaction Survey and create a report on key findings regarding current and former Health Connector members. Survey topics include satisfaction with ConnectorCare, customer satisfaction, affordability of coverage and care, and health care utilization, among others. The Health Connector has worked with Market Decisions, LLC, to conduct the member satisfaction survey since 2014. Work for the 2026 annual member satisfaction survey will begin in February 2026 and is expected to conclude in April 2026. The work order has a not-to-exceed amount of \$90,441.75.